

The Water We Drink

SHREVEPORT WATER SYSTEM

Public Water Supply ID: LA1017031

We are pleased to present to you the Annual Water Quality Report for the year 2021. This report is designed to inform you about the quality of your water and services we deliver to you every day (Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien). Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water.

Our water source(s) are listed below:

Source Name	Source Water Type	Source Water Body Name
CROSS LAKE SURFACE WATER INTAKE	Surface Water	CROSS LAKE

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

Microbial Contaminants - such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic Contaminants - such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and Herbicides - which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

Organic Chemical Contaminants – including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

Radioactive Contaminants – which can be naturally-occurring or be the result of oil and gas production and mining activities.

A Source Water Assessment Plan (SWAP) is now available from our office. This plan is an assessment of a delineated area around our listed sources through which contaminants, if present, could migrate and reach our source water. It also includes an inventory of potential sources of contamination within the delineated area, and a determination of the water supply's susceptibility to contamination by the identified potential sources. According to the Source Water Assessment Plan, our water system had a susceptibility rating of 'HIGH'. If you would like to review the Source Water Assessment Plan, please feel free to contact our office.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration regulations establish limits for contaminants in bottled water which must provide the same protection for public health. We want our valued customers to be informed about their water utility. If you have any questions about this report, want to attend any scheduled meetings, or simply want to learn more about your drinking water, please contact ADRIAN PERKINS at 318-673-5050.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. SHREVEPORT WATER SYSTEM is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

The Louisiana Department of Health routinely monitors for constituents in your drinking water according to Federal and State laws. The tables that follow show the results of our monitoring during the period of January 1st to December 31st, 2021. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

In the tables below, you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms, we've provided the following definitions:

Parts per million (ppm) or Milligrams per liter (mg/L) – one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter (ug/L) – one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Picocuries per liter (pCi/L) – picocuries per liter is a measure of the radioactivity in water.

Nephelometric Turbidity Unit (NTU) – nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Treatment Technique (TT) – an enforceable procedure or level of technological performance which public water systems must follow to ensure control of a contaminant.

Action level (AL) – the concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a water system must follow.

Maximum contaminant level (MCL) – the “Maximum Allowed” MCL is the highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLG's as feasible using the best available treatment technology.

Maximum contaminant level goal (MCLG) – the “Goal” is the level of a contaminant in drinking water below which there is no known or expected risk to human health. MCLG's allow for a margin of safety.

Maximum residual disinfectant level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Level 1 assessment – A study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment – A very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

During the period covered by this report we had below noted violations of drinking water regulations.

Compliance Period	Analyte	Type
-------------------	---------	------

2/1/2021 - 2/28/2021	TURBIDITY	MONTHLY COMB FLTR EFFLUENT (IESWTR/LT1)
----------------------	-----------	---

Our water system tested a minimum of 120 samples per month in accordance with the Total Coliform Rule for microbiological contaminants. With the microbiological samples collected, the water system collects disinfectant residuals to ensure control of microbial growth.

Disinfectant	Date	Highest RAA	Unit	Range	MRDL	MRDLG	Typical Source
CHLORAMINE	2021	3	ppm	0.5 - 4.8	4	4	Water additive used to control microbes.

In the tables below, we have shown the regulated contaminants that were detected. Chemical Sampling of our drinking water may not be required on an annual basis; therefore, information provided in this table refers back to the latest year of chemical sampling results.

Regulated Contaminants	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
ATRAZINE	8/5/2021	0.052	0 - 0.052	ppb	3	3	Runoff from herbicide used on row crops
FLUORIDE	1/4/2021	0.9	0.9	ppm	4	4	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
NITRATE-NITRITE	1/4/2021	0.2	0.2	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits

Radionuclides	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
No Detected Results were Found in the Calendar Year of 2021							

Lead and Copper	Date	90 TH Percentile	Range	Unit	AL	Sites Over AL	Typical Source
LEAD	2017 - 2019	1	0 - 11	ppb	15	0	Corrosion of household plumbing systems; Erosion of natural deposits

Disinfection Byproducts	Sample Point	Period	Highest LRAA	Range	Unit	MCL	MCLG	Typical Source
TOTAL HALOACETIC ACIDS (HAA5)	10439 KINGSTON RD	2021	30	11.4 - 41.5	ppb	60	0	By-product of drinking water disinfection
TOTAL HALOACETIC ACIDS (HAA5)	400 HOMALOT@BITT	2021	28	10.9 - 40.1	ppb	60	0	By-product of drinking water disinfection
TOTAL HALOACETIC ACIDS (HAA5)	4200 REILY LANE	2021	27	10.7 - 35.2	ppb	60	0	By-product of drinking water disinfection
TOTAL HALOACETIC ACIDS (HAA5)	4575 N MARKET @ FS2	2021	30	11.5 - 42.8	ppb	60	0	By-product of drinking water disinfection
TOTAL HALOACETIC ACIDS (HAA5)	6600 LONGTIMBERS @ KINGFISH	2021	30	12.8 - 43.6	ppb	60	0	By-product of drinking water disinfection
TOTAL HALOACETIC ACIDS (HAA5)	6900 RICE RD	2021	28	12.4 - 38	ppb	60	0	By-product of drinking water disinfection
TOTAL HALOACETIC ACIDS (HAA5)	LONGLAKE @ OVERTON BROOKS	2021	32	12.3 - 45.9	ppb	60	0	By-product of drinking water disinfection

TOTAL HALOACETIC ACIDS (HAA5)	NORRIS FERRY RD	2021	32	12 - 43.3	ppb	60	0	By-product of drinking water disinfection
TTHM	10439 KINGSTON RD	2021	46	26.9 - 53	ppb	80	0	By-product of drinking water chlorination
TTHM	400 HOMALOT@BITT	2021	47	15.8 - 55.1	ppb	80	0	By-product of drinking water chlorination
TTHM	4200 REILY LANE	2021	47	16.3 - 60.6	ppb	80	0	By-product of drinking water chlorination
TTHM	4575 N MARKET @ FS2	2021	43	17.2 - 50.5	ppb	80	0	By-product of drinking water chlorination
TTHM	6600 LONGTIMBERS @ KINGFISH	2021	49	17.8 - 57.7	ppb	80	0	By-product of drinking water chlorination
TTHM	6900 RICE RD	2021	39	18.8 - 44.4	ppb	80	0	By-product of drinking water chlorination
TTHM	LONGLAKE @ OVERTON BROOKS	2021	43	18.6 - 51	ppb	80	0	By-product of drinking water chlorination
TTHM	NORRIS FERRY RD	2021	45	17.7 - 50.8	ppb	80	0	By-product of drinking water chlorination

Secondary Contaminants	Collection Date	Highest Value	Range	Unit	SMCL
ALUMINUM	1/4/2021	0.53	0.53	MG/L	0.2
CHLORIDE	1/4/2021	29	29	MG/L	250
PH	1/4/2021	8.52	8.52	PH	8.5
SULFATE	1/4/2021	28	28	MG/L	250

Unresolved Significant Deficiencies

Unresolved significant deficiencies that were identified during a survey done on the water system are shown below.					
Date Identified	Facility	Code	Activity	Due Date	Description
09/29/2021	UNDERGROUND TANK #2	20OT101	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.
09/29/2021	EST #1	20ST27	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.319.D.19 - No drain on a water storage structure shall have a direct connection to a sewer or storm drain. The design shall allow draining the storage facility for cleaning or maintenance without causing loss of pressure in the distribution system.
09/29/2021	AMISS TREATMENT PLANT	20OT101	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.
09/29/2021	AMISS TREATMENT PLANT	20OT101	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.
09/29/2021	AMISS HIGH SERVICE PUMP STATION	20OT101	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.
09/29/2021	AMISS HIGH SERVICE PUMP STATION	20OT101	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.
09/29/2021	TWELVE MILE BAYOU PUMP STATION	20OT101	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.
09/29/2021	TWELVE MILE BAYOU PUMP STATION	20OT101	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.
09/29/2021	GST #4 @ W. 70TH AND PINE	20OT101	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.
09/29/2021	GST #4 @ W. 70TH AND PINE	20OT101	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.
09/29/2021	EST #3 @ W. 70TH AND RICE ROAD	20OT101	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.
09/29/2021	EST #3 @ W. 70TH AND RICE ROAD	20OT101	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.

09/29/2021	EST #1	200T1 01	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.
09/29/2021	EST #1	200T1 01	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.
09/29/2021	CROSS LAKE SURFACE WATER INTAKE	200T1 01	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.
09/29/2021	CROSS LAKE SURFACE WATER INTAKE	200T1 01	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.
09/29/2021	68TH AND UNION PUMP STATION	200T1 03	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.319.D.25 - All potable water systems shall be designed, constructed and maintained so as to prevent leakage of water due to defective materials, improper jointing, corrosion, settling, impacts, freezing, or other causes. Valves and blow-offs shall be provided so that necessary repairs can be made with a minimum interruption of service.
09/29/2021	68TH AND UNION PUMP STATION	200T1 03	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.319.D.25 - All potable water systems shall be designed, constructed and maintained so as to prevent leakage of water due to defective materials, improper jointing, corrosion, settling, impacts, freezing, or other causes. Valves and blow-offs shall be provided so that necessary repairs can be made with a minimum interruption of service.
09/29/2021	MCNEIL PUMP STATION	200T1 03	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.319.D.25 - All potable water systems shall be designed, constructed and maintained so as to prevent leakage of water due to defective materials, improper jointing, corrosion, settling, impacts, freezing, or other causes. Valves and blow-offs shall be provided so that necessary repairs can be made with a minimum interruption of service.
09/29/2021	MCNEIL PUMP STATION	200T1 03	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.319.D.25 - All potable water systems shall be designed, constructed and maintained so as to prevent leakage of water due to defective materials, improper jointing, corrosion, settling, impacts, freezing, or other causes. Valves and blow-offs shall be provided so that necessary repairs can be made with a minimum interruption of service.
09/29/2021	WATER SYSTEM	20CC1 7C	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.344.B - In order to protect its water supply from potential contamination, each water supplier shall make a reasonable effort to ensure that only customers who comply with mandatory containment practices connect or remain connected to its water supply.

09/29/2021	WATER SYSTEM	20CC1 7C	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.344.B - In order to protect its water supply from potential contamination, each water supplier shall make a reasonable effort to ensure that only customers who comply with mandatory containment practices connect or remain connected to its water supply.
09/29/2021	I-49 AND INNER LOOP PUMP STATION	20MG 58	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.319.D.2 and LAC 51:XII.135.A - Dedicated standby power shall be provided by any community water supply and any non-community water supply serving a hospital so that water can be treated and/or pumped to the distribution system during power outages to meet the average daily demand during the month of maximum water use. A standby power supply shall be provided through a dedicated portable or in-place auxiliary power of adequate supply and connectivity.
09/29/2021	I-49 AND INNER LOOP PUMP STATION	20MG 58	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.319.D.2 and LAC 51:XII.135.A - Dedicated standby power shall be provided by any community water supply and any non-community water supply serving a hospital so that water can be treated and/or pumped to the distribution system during power outages to meet the average daily demand during the month of maximum water use. A standby power supply shall be provided through a dedicated portable or in-place auxiliary power of adequate supply and connectivity.
09/29/2021	W. 70TH AND PINES PUMP STATION	20MG 58	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.319.D.2 and LAC 51:XII.135.A - Dedicated standby power shall be provided by any community water supply and any non-community water supply serving a hospital so that water can be treated and/or pumped to the distribution system during power outages to meet the average daily demand during the month of maximum water use. A standby power supply shall be provided through a dedicated portable or in-place auxiliary power of adequate supply and connectivity.
09/29/2021	W. 70TH AND PINES PUMP STATION	20MG 58	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.319.D.2 and LAC 51:XII.135.A - Dedicated standby power shall be provided by any community water supply and any non-community water supply serving a hospital so that water can be treated and/or pumped to the distribution system during power outages to meet the average daily demand during the month of maximum water use. A standby power supply shall be provided through a dedicated portable or in-place auxiliary power of adequate supply and connectivity.

09/29/2021	TWELVE MILE BAYOU PUMP STATION	20MG 58	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.319.D.2 and LAC 51:XII.135.A - Dedicated standby power shall be provided by any community water supply and any non-community water supply serving a hospital so that water can be treated and/or pumped to the distribution system during power outages to meet the average daily demand during the month of maximum water use. A standby power supply shall be provided through a dedicated portable or in-place auxiliary power of adequate supply and connectivity.
09/29/2021	TWELVE MILE BAYOU PUMP STATION	20MG 58	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.319.D.2 and LAC 51:XII.135.A - Dedicated standby power shall be provided by any community water supply and any non-community water supply serving a hospital so that water can be treated and/or pumped to the distribution system during power outages to meet the average daily demand during the month of maximum water use. A standby power supply shall be provided through a dedicated portable or in-place auxiliary power of adequate supply and connectivity.
09/29/2021	EST #1	20ST2 7	IESWTR APPROVED CORRECTIVE ACTION PLAN	7/1/2022	LAC 51:XII.319.D.19 - No drain on a water storage structure shall have a direct connection to a sewer or storm drain. The design shall allow draining the storage facility for cleaning or maintenance without causing loss of pressure in the distribution system.
09/29/2021	UNDERGROUN D TANK #2	20OT1 01	IESWTR ADDRESS DEFICIENCIES	1/5/2022	LAC 51:XII.319.D.24 - System shall ensure that no critical water system component is in poor condition or defective.

+++++Environmental Protection Agency Required Health Effects Language+++++

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

There are no additional required health effects notices.

There are no additional required health effects violation notices.

+++++

Thank you for allowing us to continue providing your family with clean, quality water this year. In order to maintain a safe and dependable water supply we sometimes need to make improvements that will benefit all of our customers.

We at the SHREVEPORT WATER SYSTEM work around the clock to provide top quality drinking water to every tap. We ask that all our customers help us protect and conserve our water sources, which are the heart of our community, our way of life, and our children's future. Please call our office if you have questions.